

Thanks to Our Sponsor

- Saint Benedict
 - Saint John's
- College of Saint Benedict & Saint John's University
 - Home institution, host of Zoom resources
- Thank you!

Meeting Purpose

Code of Conduct

Be considerate, respectful, and collaborative. Communicate openly with respect for others, critiquing ideas rather than individuals. Avoid personal attacks directed toward other attendees, participants, and CW21 staff. Be mindful of your surroundings and of your fellow participants.

- Explore commonalities, differences, complementarities, workforces of
 - Academia
 - Industry
 - Labs
- Build knowledge and awareness to improve software teams
- Main purpose: Build community

Workshop Agenda

- All live sessions use Zoom
 - Single Zoom link (via registration)
 - Breakout rooms for discussions & teatimes

Time (US CDT)	July 20 Get Details	July 21 Get Details	July 22 Get Details
9:45 am	Opening Remarks		
10:00 am	Panel 1: Software Teams Experiences & Challenges	Panel 2: Technical Approaches to Improved Software Teams	Panel 3: Cultural Approaches to Improved Software Teams
11:30 am	Break & Slack Discussions	Break & Slack Discussions	Break & Slack Discussions
12:30 pm	Discussion 1: Software Teams Experiences & Challenges	Discussion 2: Technical Approaches to Improved Software Teams	Discussion 3: Cultural Approaches to Improved Software Teams <
2:00 pm	Break & Slack Discussions	Break & Slack Discussions	Break & Slack Discussions
3:00 pm	TeaTime 1: Software Teams Experiences & Challenges	TeaTime 2: Technical Approaches to Improved Software Teams	TeaTime 3: Cultural Approaches to Improved Software Teams
4:30 pm			Closing Remarks

Whitepapers & Recorded Content

- 13 whitepapers on website
- 16 videos on Collegeville YouTube Channel

Make use of this content during and after the workshop

Use of Slack during meeting

- We encourage Slack chat during the meeting at any time
 - Especially during panels and breaks
- Try to keep Zoom panel chat reserved for Q&A

Panel 2: Technical Approaches to Improve SW Teams

Panelists:

- Keith Beattie, Lawrence Berkeley Lab
- Alicia Grundhoffer, Oak Ridge National Lab
- Sarah Knepper, Intel
- Reed Milewicz, Sandia National Labs
- Barry Smith, Argonne National Lab
- Moderator: Lois Curfman McInnes, Argonne National Lab

Keith Beattie: Opening Remarks: Technical improvement approaches

- High-impact technical approaches to improve SW teams
 - Regular meetings with agenda-driven, facilitator-led, virtual/screen-share sessions resulting in date-driven releases.
 - CI system/acceptance for each PR: automated tests, coverage reports, style guide, static analysis, generated docs all locally runnable.
- Key roles in defining and implementing the above approaches
 - Facilitator: not a domain expert but a SW Eng expert, sets tone and pace during meetings
 - Sr contributors
 - Jr contributors and Users
- Potential impact if approaches are successful
 - People keep showing up to meetings
 - More feature requests than you can get to
- Existing "bright spots" or other signs of progress
 - Bug reports, contributions, citations

Alicia Grundhoffer: Opening Remarks: Technical improvement approaches

- Approaches to improve SW teams
 - Documentation
 - Communication
 - Scalable and repeatable processes
- Key roles
 - Project coordinator
- Potential impact
 - Better understanding of tasks and goals across team
 - Closer team collaboration
 - Improved visibility across team
- Signs of progress
 - Discussions on what is helpful to the team and what can be improved
 - Implementation of feedback

Sarah Knepper: Opening Remarks: Technical improvement approaches

- Intel oneAPI Math Kernel Library (oneMKL)
 - Closed source product, long history, large code base
 - Multiple teams, multiple developers per team
- Code reviews (tools: git)
 - Knowledge sharing
 - Cross pollination (other teams involved)
 - Reduce process burden (e.g., can't merge w/o approvals)
- [Heavily modified] Agile/"scrum" development (tools: MS Teams, JIRA)
 - Team name/identity
 - Meetings: demo!, team sync, grooming/planning, (previously) daily lunch/coffee
 - Know who's doing (and who did) what

Reed Milewicz: Opening Remarks: Technical improvement approaches



- Pursue intentional strategies for software process improvement
 - Example: The Productivity and Sustainability Improvement Planning (PSIP) toolkit, which provides tools and resources to set, measure, and realize improvement goals.
- Promote continuous learning
 - Example: The Best Practices weekly round-table in the Department of Software Engineering and Research at Sandia, Tech Talks on the Avondale team.
- Adopt evidence-based best practice in software engineering
 - Example: Performing rapid reviews of software engineering literature to inform team decision-making.

Barry Smith: Opening Remarks: Technical improvement approaches

- Technical need: getting the right information/conversations to the right people in the right format. Do not bother people with irrelevant, unimportant, or badly formatted information. Remove the need for our brains to filter the information firehose.
 - What to filter
 - Everyone has their unique information needs and ways of working
 - How to filter
 - Difficult when material is unformatted conversation
 - Where to filter
 - Centrally, individually?
 - How to annotate (label) and format the filtered information
 - Difficult in email and slack channels. Potentially easier in MR and issues.

Q&A Protocol

- Use Zoom chat to type your question (brief form)
- When your question is mentioned, unmute to ask verbally
- Unless asked to speak, please keep muted
- For general chat about panel, use Slack #general
- Panel ends at 11:30 am CT or when no more questions
- Stopping screen sharing now so we can see faces ©
- Will start up to give instructions for Discussions

Discussions Instructions

- Please return to Zoom session promptly at 12:30 pm US CDT
- At 12:35 pm, we will use Zoom breakout rooms with automatic assignments to form discussion groups of 6 8 people
- Discussions are scheduled from 12:30 2:00 pm CDT
- Each discussion group creates a Group Notes file via shared Google doc:
 - Find Day 1 Group Notes template (linked in Slack#contribute)
 - Make a copy (one person from your discussion group)
 - Co-edit the document, recording names, experiences, challenges
- Contents of Group Notes will be synthesized into a blog posting on https://bssw.io
 - Separate blog post for each day
 - List your name in your Group Notes if you want attribution as a contributor

Teatimes Instructions

- Teatime theme discussions start at 3:00 pm CDT
 - Use the same Zoom link
 - There are five teatime themes each day
 - Each discussion has its own breakout room
 - We will send a broadcast on the half-hour to signal an opportunity to change themes (or stay)
- We will not gather as one group until tomorrow morning's panel
- Questions?